

March 19, 2007

Residents,

Your Grand Haven Community has grown to be the size of a small city. We currently have 1400 homes with 3100 residents and another 500 vacant lots some of which are undergoing construction. Within 3 to 5 years we'll have 1900 homes and 4200 residents.

Like all communities of this size, we have begun to see individuals who exhibit either apparently "suspicious" or "mischievous" behavior. This is upsetting and perhaps unexpected in our community. It is however a reality. Many of us have struggled with how to effectively deal with these upsetting and perhaps scary behaviors. Your elected community representatives from the Community Development District and the Master Homeowner Association as well as fellow resident Neighborhood Watch volunteers have joined together to discuss this issue. Given the authority and constraints of each organization we recommend the following approach for dealing with these situations.

SUGGESTIONS ON HOW TO DEAL WITH APPARENT "SUSPICIOUS" OR "MISCHIEVOUS" BEHAVIOR

DO

- Phone the Sheriff at 313-4911 EACH and EVERY time you observe apparent "suspicious" or "mischievous" behavior. The sheriff has police power and resources to effectively deal with these situations and needs to be made aware of them as they occur if we expect any relief.
- Call 911 immediately for any serious crime in progress or if you feel threatened by the action of any person or persons.
- Following your phone call to the Sheriff
 - Fill out an incident report available on line at www.grandhavenmhoa.com or www.grandhavencdd.org or from your Neighborhood Watch representative. Leave this report at the CDD office at 7 Sandpiper Court where the Sheriff will pick it up or fax it directly to Capt. Lynn Catoggio, Flagler County Sheriff's Office, Palm Coast Precinct, at 445-2394.
 - Phone your Neighborhood Watch representative and advise him/her of incident specifics.
- Attend Grand Haven Neighborhood Watch Workshops when offered.

DON'T

- Ignore the situation and make no phone call to the Sheriff. This action only emboldens the perpetrators.
- Phone the Property Mgr or Operations Mgr or their office. They have NO POLICE POWER and can't do anything to help.
- Phone the Gate Access Officers at the Gatehouses. They have no police power; it is **your** responsibility to make this call.
- Try to apprehend any individual(s) exhibiting these behaviors yourself. This could lead to a situation where you could end up being in the wrong from a legal perspective. Remember we residents pay City and County taxes to provide Sheriff support and we should utilize the Sheriff's resources to the maximum.

Sincerely,

Pete Chiodo	Chairman, Community Development District
Murray Salkovitz	President, Master Homeowner Association
Tom Lawrence	Operations Manager, Community Development District
Ron Conklin	Chairman, Neighborhood Watch