

November 11, 2010

Residents,

Your Grand Haven Community has grown to be the size of a small city. We currently have more than 1500 homes and 400 vacant lots, some of which are undergoing construction.

Like all communities of this size, we have begun to see individuals who exhibit apparently “suspicious or mischievous” behavior. This is upsetting and perhaps unexpected in our community.

It is, however, a reality. Many of us have struggled with how to effectively deal with these upsetting and perhaps scary behaviors. Your elected community representatives from the Community Development District and Master Association, as well as fellow Neighborhood Watch volunteers, have joined together to discuss this issue. Given the authority and constraints of each organization, we recommend the following approach for dealing with these situations.

SUGGESTIONS ON HOW TO DEAL WITH APPARENT “SUSPICIOUS” OR MISCHIEVOUS BEHAVIOR

DO

- Phone the Sheriff at 313-4911 **EACH and EVERY** time you observe apparent “suspicious” or “mischievous” behavior. The sheriff has police power and resources to effectively deal with these situations and needs to be made aware of them as they occur if we expect any relief.
- Call 911 immediately for any serious crime in progress or if you feel threatened by any action of any person or persons.
- Following your phone call to the Sheriff
 - Fill out an incident report available on line at www.grandhavenmhoa.com or www.grandhavencdd.org or your Neighborhood Watch representative.
 - Phone your Neighborhood Watch representative and advise him/her of incident specifics.
 - If your village neighborhood watch representative is not available, phone the NW/FCSO liaison.

DON'T

- Ignore the situation and make no phone call to the Sheriff. This action only emboldens the perpetrators. Delay reduces effectiveness of police action.
- Phone the property Mgr. or operations Mgr. or their office. They have **NO POLICE POWER** and can't do anything to help.
- Phone the Gate Access Officers at the Gatehouses. They have no police power; it is **your** responsibility to make this call.
- Try to apprehend any individual(s) exhibiting these behaviors yourself. This could lead to a situation where you could end up being in the wrong from a legal perspective. Remember we residents pay City and County taxes to provide Sheriff support and we should utilize the Sheriff's resources to the maximum.

Sincerely,

Pete Chiodo	Chairman, GH Community Development District
Kenny O'Connor	President, GH Master (Homeowner) Association
Barry Kloptosky	Field Operations Manager, GH CDD
Murray Salkovitz	Chairman, GH Neighborhood Watch
Lisa Mrakovicic	GH Neighborhood Watch/ Flagler County Sheriff's Office liaison